





2017 highlights

Themes and publications

	Q1	Q2	Q3	Q4
Transmission and Distribution collaboration 	<p>Map current system operator, transmission operator and distribution network operator processes</p> <p>Carrying out Gap and Issues Analysis – Investment and Operational Processes</p> <p>Developing whole system investment and operational planning processes/models</p> <p>Develop approach for the co-ordination of transmission and distribution constraints in an operational timeframe.</p> <p>Whole system commercial agreements for Active Network Management: Demonstrate Transmission/Distribution Interface across Distribution Network Operator groups</p> <p>Work started on Reviewing development of ancillary services across GB.</p>	<p>Output concluded and any additional development work defined</p> <p>Agreed model proposal for Connection and Use of System Code modification</p> <p>Agreed model proposal for Connection and Use of System Code modification</p> <p>Connection and Use of System Code modification raised</p> <p>Drafting implement industry guidelines</p> <p>Whole system commercial agreements for Active Network Management: Defined set of signals and method of sharing (review and approval process)</p>		<p>Statement of Works Improvements: Support to CUSC Mod process and industry guidelines</p>
Customer experience 	<p>Definition of existing and future customer categories (both at Distribution Network Operation and Transmission System Operation level)</p> <p>Definition of existing and future services that customers might want to provide (both at Distribution Network Operation and Transmission System Operation level)</p> <p>Collate existing customer journey mapping</p> <p>Capture existing issues identified for the different customer categories</p>			
DSO transition 	<p>Agreed that a short definition of DSO to be used moving forward.</p> <p>Work on the DSO Transition Roadmap started, including defining past work, short, medium and long term work with a view of timing, sequencing and cost</p> <p>Work on the DSO Functional Requirements started.</p> <p>Smart energy Grid Architecture Model (SGAM) and DSO Market Model Options, Comparisons and Evaluations</p>			<p>Identified Next Steps to Support DSO Implementation</p>
Charging 	<p>Work began on a 'Root Cause Analysis' which will identify the root causes of the problems that are currently being experienced by customers and will analyse issues for all categories of customer.</p> <p>Work began on a Common Charging Approach & Principles, which will define the 'principles' that any charging methodology needed to meet e.g. cost reflective, simplicity etc.</p>	<p>Recommendations Report published on changes to the charging regimes and methodologies to resolve root causes and to be consistent with the Common Charging Approach & Principles</p>		<p>Change Enactment Report: document completed and submitted to government/Ofgem.</p>